**DIWAKAR CHAUDHARY**

Email: [diwakar225@gmail.com](mailto:diwakar225@gmail.com)

Contact no - +61470488719

**PROFESSIONAL SUMMARY:**

ISTQB certified Test Lead with more than 13 years of experience in Testing Delivery

* Advance knowledge in QA methodologies, Software Testing Life Cycle, Development Life Cycle and Defect Life Cycle
* Extensive experience in Test Execution, Test Coordination, Test Planning, Resource Management, Risk Management, Vendor Management and Conflict Resolution
* Hands on experience in creating Test Strategy, Test Plans, Test cases, and executing end-to-end test cases.
* Experienced in identifying and implementing best QA practices to day-to-day testing activities.
* Extensive experience in Functional Testing, Regression Testing, Integration Testing, User Acceptance Testing, Sanity Testing, System Testing, SIT, Compatibility and Automation testing.
* Involved in Desktop, Online Digital Web, Mobile, Tablet, API and Automation Testing with selenium, API testing using Soap UI and Postman
* Hands on with POS hardware with newly developed retail application
* Regular communication with business owners/stakeholders/external vendors

**TECHNICAL Summary:**

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| **Methodologies** | Agile and Waterfall |
| **Application/ Tools** | HP QC/ALM, JIRA, TFS, Confluence, VSTS  Postman, Selenium Web driver, Oracle suite, Salesforce, MS SharePoint, Dynamics CRM, 365, Azure, Interactive Map, Election Management System |
| **Programming languages** | C#, Java, SQL, Python |

**Professional Profile:**

* Australia Post: January 2023 – January 2024

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| **Customer/Domain** | Retail/Banking: Australia Post overhauling their retail POS used by Retail employees in post offices. New Point of Sale (POS) solution |
| **Role** | Team Lead  Highlights of the Experience/Responsibilities:   * Leading SIT/E2E testing for critical banking feature for Aus Post * Testing business process automated through RPA using UI path tool. * Liaise with external teams and internal system owners’ part of end-to-end testing. * Keeping business team and Stakeholder updated on the progress. * Highlighting Risk/Issue to relevant stakeholders * Keeping track of progress with system testing * Supporting UAT team with their testing * Providing input to Test Manager/Project Lead for test planning/status update * Representing my team in the Defect Triage meetings * Creating Test plan and Test summary Reports |

* Department of Education and Training (DET): December 2021 – July 2022

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| **Customer/Domain** | Education |
| **Role** | UAT Analyst  Highlights of the Experience/Responsibilities:   * Investigate and finalise applications which can be candidate for new DR solution. * Capturing and documenting issue found during the DR testing. * Liaising with application owners to schedule a window for DR testing. * Creating/Providing input for Test strategy and Test plans * Understanding and creating DR Test plan in VMWare to be implemented in a DR scenario * Functional Testing of VISIT application |

* Department of Transport (DOT): April 2021 – November 2021

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| **Customer/Domain** | Transport |
| **Role** | Test Analyst/UAT Analyst   * **Performed system testing of application to track medical conditions of drivers based on MS Dynamics 365 CRM** * Project followed Agile/Scrum methodology and was part of all the ceremonies for the delivery. * Supporting Business stakeholder with UAT and PVT * Facilitating UAT/PVT by business users for applications part of network change |

* Victoria Electoral Commission (VEC): December 2019 – March 2021

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| **Customer/Domain** | Electoral |
| **Role** | Test Consultant  Highlights of the Experience/Responsibilities:   * **Performing SIT for application to record and action customer Complaint/Feedback based on Dynamics 365 CRM** * Participated in SIT testing for a real election scenario drill. * Used browser stack for Responsive testing on multiple devices Mobile, Tablet and Desktop * Following Agile framework part of all agile ceremonies including client demo * Part of Defect Triage meetings representing my team * Constantly involved to improve QA process to deliver quality product to end customers. |

* Level Crossing Railway Project (LXRP): June 2019 – November 2019

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| **Customer/Domain** | Transport |
| **Role** | Test Analyst  Highlights of the Experience/Responsibilities:   * First role in Australia for Level Railway Crossing Project * Small testing team responsible to testing client's application used by their employees. * Doing System testing for SharePoint applications like Extranet, Employee Life Cycle * Performing Cut over testing and PVT * Test Execution and Defect status to stakeholders |

* Accenture Services PVT Ltd: May 2011 – April 2019

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| **Customer/Domain** | Telecom/Resources |
| **Role** | Intern/Test Analyst/Senior Test Analyst/Team Lead  Highlights of the Experience/Responsibilities:   * Functional Testing/Automation Testing/Mobile Device Testing * Skilled with System Testing/SIT/UAT * Exposure to PVT and Cutover testing * Worked at Offshore/Onshore locations. * Liaising with business team and stakeholders regarding Testing activities * Deep understanding of TLC from Planning, Analysing Requirement, Creating Test Scenarios/Cases, Test Execution, Defect Management, Test Closure * Involved in test planning, creation, execution, defect management and closure activities. * Agile and Waterfall Methodologies |

**EDUCATION:**

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| EXAMINATION PASSED | BOARD/UNIVERSITY | YEAR OF PASSING |
| Master of Computer Application  (MCA) | Uttar Pradesh Technical University | 2011 |

**Certifications:**

* ISTQB Foundation Level

**Awards and acheivements:**

* Begged Accenture ACE award in individual category
* Won star of the month Award

**Personal details:**

* Languages English, Hindi
* Passport Number **W1142684**
* Authorized country to work : India (Citizen) & Australia (Permanent Resident Sub class 189 Independent Visa)

I hereby declare that the above details given by me are true and correct to the best of my knowledge and belief.

**(DIWAKAR CHAUDHARY)**